Understanding the Inspection Process

**Inspection**
- HFRD conducts inspection of the licensed facility.
- HFRD issues a Statement of Deficiencies to the licensed facility. If the inspection was a complaint investigation, HFRD also sends a letter to the complainant regarding the outcome.

**Corrective Action**
- The Facility prepares a written Plan of Correction.
- The Facility takes action to address the deficient practice.

**Compliance**
- HFRD verifies that the corrective action is complete.
- If appropriate under the rules, HFRD takes additional enforcement action such as the levy of a fine or suspension or revocation of the license.
Understanding the Inspection Report

What Types of Inspections are Posted

The Georgia Department of Community Health, Division of Healthcare Facility Regulation licenses and regulates over 20 types of facilities. Facilities are routinely inspected to ensure that they are operating in compliance with applicable laws and regulations in a manner that protects the health and safety of patients and residents under their care. The types of inspections conducted by HFRD include routine periodic inspections, complaint investigations and follow-up inspections.

Statements of Deficiencies

The survey report, or Form 2567, is the form used by the state to document inspections or surveys. The report form is divided into two columns as illustrated below:

<table>
<thead>
<tr>
<th>Form 2567</th>
<th>Statement of Deficiencies (SOD)</th>
<th>Plan of Correction (POC)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>State agency (HFRD) completes this section, listing any deficiencies found during the survey, if any.</td>
<td>The facility completes this section</td>
</tr>
</tbody>
</table>

Statements of Deficiencies are posted for surveys conducted within the past three years. Inspection reports may be removed from the site if they are amended as part of the appeal process or to correct an error; if so, they will be re-posted once finalized. If you do not see a listing for a facility in which you are interested, please check back later for updates. This site is updated daily.

Below are the various types of reports posted to the site:

**Statement of Deficiencies** – The written report or findings of the inspection; if violation with an applicable law or regulation is found during an inspection or investigation, it is cited as a deficiency on the Statement of Deficiencies (Form 2567). The Statement of Deficiencies (Form 2567) includes the citation(s) on the left-hand side of the page and the right side for the provider’s plan of correction. Regardless of whether or not a plan of correction is posted, the facility is required to come into compliance with the rules by correcting all deficiencies in order to remain licensed.

**Statement of Deficiencies with Plan of Correction** - The written report or findings of the inspection and the facility’s approved plan of correction.
No deficiencies cited - The Statement of Deficiencies (Form 2567) shows no violation with an applicable law or regulation was found during an inspection or investigation. A facility cannot be cited based only on an allegation of noncompliance. HFRD must find evidence to support a rule violation during the inspection process. For follow-up inspections, this type of report indicates that all previous citations were corrected.